



# IMPACT

## MULTI STANDARD

The Water Sewer Authority of Cabarrus County keeps Cabarrus County safe by being the primary planning agent for water and sewer facilities. Just under 30 years ago, the towns and cities of the County of Cabarrus set up WSACC to operate and maintain a regional interceptor sewer system and wastewater treatment plant. Throughout, it has been an independent, incorporated, public body funded by user fees with no taxing authority supporting five jurisdictions in North Carolina. So, when they approached IMSM about implementing ISO 14001 and ISO 45001, it was no surprise that they were also looking to ensure their staff's safety and their impact on the planet due to their community mindset.

Beverly Metcalf, the Environmental, Health & Safety Compliance Manager recalls why IMSM were their go-to for ISO guidance, "The main benefit for WSACC was the number of days for the audits were significantly reduced. The staff were very flexible in scheduling the audit, and the reports were received in a timely manner."

With time being short and the global pandemic being in full force, the IMSM team worked harder than ever to ensure WSACC were satisfied.

Looking towards the future, their brand new ISO 14001 and ISO 45001 certifications "Will provide WSACC with a detailed management strategy for

reducing its environmental impacts beyond regulatory requirements, while producing a better environment, conserving natural resources, and resulting in long term economic benefits, as well as limiting health and safety risks."

"Our Area Manager was extremely helpful and very hands-on. He definitely wanted WSACC to be comfortable and satisfied. Also, our auditor was great. We were able to conquer many challenges we faced while conducting an audit virtually."

For various industries, compliance with industry standards is required to operate. For WSACC, "Compliance is very important, and ISO programs allow us to maintain compliance." On top of this, WSACC highlights the most significant benefit of ISO, and that is to "keep our greatest assets, our employees, safe."

Here at IMSM, we couldn't agree more.

