



# ISO 9001 : 2015

## *Quality Management Systems*

### WHAT IS ISO 9001?

ISO 9001 is the international standard that defines the minimum requirements for a company's Quality Management System (QMS). A company's QMS comprises of the business's policies, procedures and other internal specifications that consistently meet customer requirements. ISO 9001 is valuable to all businesses, regardless of sector, size, or whether it's a product or service-based business and includes processes for continual improvement of the system.

By streamlining internal processes according to your business' needs and industry best practice, ISO 9001 can significantly increase your profitability and attractiveness to potential clients and business partners. By far, ISO 9001 is the world's most established quality framework, currently being used by more than 1 million companies in 170 countries worldwide, and sets the standard for quality management systems and management systems in general.

ISO 9001 will generate continual performance improvement driven by a structured yet flexible framework for a client-focused Quality Management System. The QMS is guided by a set of 7 principles: customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision-making, and relationship management.

### WHO NEEDS ISO 9001?

Gone are the days when ISO 9001 was associated solely with manufacturing or "hard hat" companies. At IMSM, we have helped operations of all sizes and industries achieve and maintain successful quality management systems. ISO 9001 focuses on quality, something every business can benefit from; therefore, ISO 9001 is suitable for any company looking to improve the way it operates and to increase profitability and competitiveness. The advantage of ISO 9001 is that the standard flexes to your company, and no matter what you do, ISO 9001 can help you do it better.

## BENEFITS OF ISO 9001

The benefits of investing in a Quality Management System are vast and can be unique to your specific business, but could include:

- Improved processes and effectiveness
- Increased customer satisfaction
- Reduced operating costs
- Competitive advantage
- Improved stakeholder relationships
- International credentials
- External and internal recognition
- Improved staff morale
- Improved risk management

## RELATED SERVICES AND PRODUCTS:

ISO 9001 is compatible with other management systems standards and specifications, such as **ISO 45001 Occupational Health and Safety** and **ISO 14001 Environmental**. They can be integrated seamlessly through Integrated Management as they share many principles now that the 2015 revised standard is modelled around the ISO Directive Annex SL, a high-level structure (HSL).

IMSM also offers one-day and two-day **Internal Auditor Training Courses** and a range of services and additional products.

## HOW WE HELP YOU

For the last 30 years, IMSM has helped organisations of all kinds achieve ISO 9001 certification. Our wealth of collective experience has helped cement our status as an approachable, hassle-free ISO consultancy firm. Our new platform, IMSMLoop, helps guide you through the certification process, adding a further degree of simplicity to our services.

Getting ISO certified through IMSM makes an otherwise tedious process **simple** - we handle all the heavy lifting.

If you could **improve your company's bottom line, increase revenue, reduce business risk and boost your competitive advantage** - all at the same time, wouldn't you?



Take the next step: request your no-obligation, fixed fee, custom quote today.