

- **Full Service:** IMSM offer full implementation; we will produce the manuals and make the process as simple as possible by improving systems already in place.
- **Training:** IMSM offer training to supplement your ISO/TS 16949; training with IMSM is flexible and delivered by experienced IMSM Trainers.

#### What is involved?

- Our Consultant will perform a Gap Analysis which acts as the initial step in the review of your company's internal processes and practices or management systems, where applicable, to determine where your company is today in relation to achieving the standard.
- If required, IMSM will develop and deliver tailored training programmes for your staff to supplement your ISO/TS 16949 certification, ensuring a full understanding and implementation of the quality controls being put in place, by way of employee development.
- The external audit is the monitoring of the company's conformance to the ISO/TS 16949 standard. IMSM will continually support your business through the aforementioned stages as well as leading up to the audit, offering support and guidance to conformity.

- Once your organization is confirmed as being ISO/TS 16949 compliant, your organization will be submitted to the certifying body deemed suitable and awarded certification upon their confirmation of conformance to the standard.

#### Related Services

Beyond ISO/TS 16949, IMSM can also introduce your business to a range of management system standards to help develop and grow a profitable business, including:

- ISO 9001 Quality Management
- ISO 14001 Environmental Management
- BS OHSAS 18001 Occupational Health and Safety Management
- AS 9100 Aerospace

These standards are all designed to be compatible and can be integrated to deliver audit efficiency, consistency and optimization.

Explore the ways ISO standards can help to improve your business, contact IMSM today for an informal discussion with your local Area Manager.

Email: [enquiries@imsm.com](mailto:enquiries@imsm.com)  
Web: [www.imsm.com](http://www.imsm.com)



# Automotive

## ISO/TS 16949



iso specialists

## Business Challenge

The automotive industry, operating under the extreme pressures of cost and time, is one of the most challenging in the world. With parts and raw materials sourced from across the globe, being able to rely on suppliers is key for all organizations within the supply chain. Suppliers are required to provide information upfront that proves they comply with the highest quality standards, meet specific customer requirements and focus on continual improvement.

## Business Solution

The ISO/TS 16949 standard is recognized globally for representing a significant opportunity for standardization and improvement across the entire automotive industry. This ISO Technical Specification aims to eliminate the need for multiple certifications to satisfy customer requirements.

## What is ISO/TS 16949?

ISO/TS 16949 was developed, to improve quality and assure the integrity of industry suppliers, by the International Automotive Task Force (IATF) which is made up of the world's leading vehicle manufacturers and their respective national trade associations, in conjunction with the International Organization for Standardization (ISO). ISO/TS 16949 is applicable to any organization that manufactures components, assemblies and parts for supply to the automotive industry.

## What are the key benefits to your business?

ISO/TS 16949 provides a framework to help develop and improve your organizations performance, as well as not only keeping your customers, but keeping them satisfied too.

- Demonstrate commitment to product quality and compliance to customer requirements with one certificate. Reduce or eliminate multiple assessments with the additional benefits of minimal disruption to the business, associated paperwork and costs.
- Gain a commercial advantage during negotiations and increase the credibility of your organization when bidding for global sourcing contracts or expanding business locally. Most of the big manufacturers will only contract suppliers that are certified with ISO/TS 16949.
- Demonstrate high levels of quality compliance and a clear focus on continual improvement, emphasizing defect prevention and a reduction in variation and waste.
- Gain time and cost savings by avoiding multiple customer specific certification audits.
- Adopt industry best practices and a common quality system approach to the entire supply chain for supplier development and consistency.

- Practice absolute legal compliance and improved risk management.
- Reduce production variations and improve manufacturing efficiencies to positively impact your bottom line.
- Gain a significant improvement in staff motivation, commitment and understanding of their responsibility in improving quality.

## Why choose IMSM?

The IMSM approach is based on a key set of principles in order to create balanced and sustained results for our clients:

- **Fixed Fee:** IMSM ISO implementation is priced at a fixed rate from day one. No hidden charges, no unexpected invoices.
- **Flexible implementation:** Designed to fit around your business requirement and schedule.
- **Expertise:** All IMSM Consultants have been successfully trained to the highest standard by industry approved training bodies and have earned a reputation of integrity for contributing value and best practice. IMSM guarantees that your Consultant will be highly qualified and trained to assist and audit your business to ISO/TS 16949 compliance.