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A natural progression



Highlighting their commitment to safety as a number one priority, ThyssenKrupp Elevator Australia received safety certification to both BS OHSAS18001 and AS/NZS4801 Occupational Health and Safety Management, both of which run hand in hand with each other.

ThyssenKrupp Elevator is one of the world's leading elevator companies. With 44,000 employees at 900 locations, they have a global presence. ThyssenKrupp Elevator Australia is part of ThyssenKrupp's Asia Pacific Region - a large network offering installation, modernisation and service business for Elevators, Escalators, Moving Walks, to Home Elevators and Passenger Boarding Bridges.

The entire ThyssenKrupp Elevator Asia Pacific Region was directed to implement BS OHSAS 18001 which acts as the internationally recognised element of the standard portfolio by which ThyssenKrupp Elevator choose to operate.

Implementing the standard in to such a large organisation might be thought

to be problematic, however Mr. Chris Heenan, National Safety Manager, says "Implementation was great! As well as being National Safety Manager for Australia, I also look after New Zealand and Singapore. Last year we implemented the standard in Singapore, which virtually had no systems in place. I learnt a great deal about standard integration". Chris' previous experience in Singapore meant that implementing BS OHSAS 18001 in Australia was very straightforward.

"The standard has definitely met our expectations; we passed our most recent audit with flying colours! The ISO has achieved everything we wanted."

Chris explains why they selected IMSM,

"We had 3 companies present to us; IMSM stood out because of the quality of their presentation and they came in at the most competitive price".

ThyssenKrupp have highlighted the need to incorporate ISO 14001 Environmental Management. "When tendering for major shopping centres and large management companies looking after the multiple sites of large organisations such as James Lang LaSalle, Tabcorp, Westfield, Lend Lease etc., they want to know all about your environmental credentials. It is becoming the "norm" now and very hard for our sales team without the standard. We have already implemented the standard in Singapore so it should prove to be a natural progression".

Chris concludes, "We are very happy with IMSM's service, we were always steered in the right direction. The locality of the IMSM Assessor was extremely beneficial and it was a natural decision that IMSM would implement our 14001 as well."

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